



**DR. FIRIND COX**  
DENTISTRY

## Welcome Back!

Dear Patient(s),

We hope this letter finds you and your family in good health. We have been through a lot over these unprecedented times, and we are excited to get back to our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Our practice's infection control is a top priority, which you may have seen during your previous visits to the clinic. Our processes are made so that when you receive care, it is both safe and comfortable. We want to tell you about the procedures we follow in our practice to prioritize our patient's and staff's safety.

Our office follows infection control recommendations made by the Royal Dental College of Ontario and the Public Health of Ontario. We follow the activities of these regulators so that we adhere to any recent ruling or guidelines issued.

You may see some changes when it is time for your next appointment. We enforced these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office.
- Our office requires our patients to wear their own masks (cloth coverings, scarves etc.) at all times during their visit.
- We have hand sanitizer that you must use upon entry to the clinic.
- Our waiting room will no longer offer magazines since those items are difficult to disinfect.
- Appointments will be managed to promote social distancing between patients.
- We will do our best to allow greater time between patients to reduce waiting times, and to minimize the number of patients in the reception area.

We look forward seeing you again and are glad to answer any questions about the steps to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 416.499.4351 or email us at [drcox@drfirindcox.com](mailto:drcox@drfirindcox.com)

Thank you for being our patient. We value your trust and loyalty. We look forward to see you soon!

Sincerely,

Dr. Firind Cox and Staff